



# Partnering for Quality Care and Safe Staffing

Together in our union, we were able to win the Quality Improvement Project in our contract and now we are kicking it off! This project helps us identify issues that will provide better patient satisfaction, better outcomes, save money and improve our working conditions by including our voice and input on how to better MULTICARE. Our committee members met March 12-14, and we were able to identify with management our interests and opportunities through collaborative process. We have common interests where we can collaborate and we will take action to build trust and work together to make our quality of care better. During this process we're committed to working together, acknowledging challenges, and staying the course for the benefit of us and our patients.



"I felt the training with management went well. We can definitely do better with the union and management collaboration. What we all need to do now is remain positive and keep an open mind on what's to happen next in order for both parties to achieve the partnership goal. I look forward to working with the nursing units' management team on how to get the ball rolling."

**David Fuentes-Cabanilla, PCTA - 6 Dally**



"The training we attended was phenomenal and something everyone would benefit from. Being able to learn how to strategize and communicate in a professional way is something I will always take back. I believe the training will create better leaders in our union."

**Stephen Lim, Pharmacy Tech**



"What I learned from the workshop was new ways to find a more positive way of handling situations. I liked how it gave me a new perspective on how we should be close with our management and gave me a new sense of what, together in our union, we can achieve. I wish management had a similar workshop in collaborating with their staff to work on better outcomes for their workspace."

**Renee Greer, Sterile Processing Tech**

# Advancing our skills – Techs Continuing Education Program

Because we united and took action in our last contract bargaining we won improvements to our great education benefit. Now it's time to make sure we're continuing to use this benefit and using it to the fullest extent. Let's not let this great benefit go to waste.

Together, we won the Continuing Education (CE) Reimbursement Program, \$500 per calendar year available to all union members regardless of whether we're part-time or full-time. If you don't use it this year, it can roll over for one year to accrue a \$1,000 total reimbursement.



"Hey Techs! I've used this great benefit on renewing my certifications, for our conferences and seminars, reimbursement on our books, as well as CEU costs. This is a great benefit to our techs and all of us should utilize this!"

**Grace Land, Sterile Processing**



## Steps to access the funding

You will need your employee number to check your Continuing Education balance. (If you do not know it contact Employee Resource Center via MHS intranet or you may call ERC 253-403-6947)

### You can get funding for:

- 1st time WA State License
- Nursing-specific software
- Books and medical journal subscriptions (electronic and hardcopy)
- Conferences and seminars
- Course registrations and tuition
- Travel to and from Conference/Seminar/Course including airfare, hotel, rental car, meals, parking, and mileage
- Membership dues for professional societies
- Specialty license/certification exam/re-cert and review courses (including on-line exams)

### Excluded expenses

- WA State license renewal
- Language learning CDs
- Computer hardware
- Apparel, scrubs, shoes, stethoscopes or other medical equipment
- Cell Phones, smart phones, tablets, or mp3 players



**SEIUHealthcare.**  
United for Quality Care