



SEIUHealthcare®
United for Quality Care

Providence at Home with Compassus

June 25, 2026

BARGAINING UPDATE

We Stood United and Took Our Fight to the Washington State Investment Board



★ **ON JUNE 18,** three bargaining team members from Compassus Snohomish and Compassus Sound traveled to the Washington State Investment Board's office in Olympia to testify on the record at a Board Meeting.

SCAN THE QR CODE TO WATCH OUR FULL TESTIMONY.



1199nw.org/4wbEJpD



CHERYL HARPER,
1199NW UNION DELEGATE,
PROVIDENCE AT HOME WITH COMPASSUS SOUND

We sent Bargaining Team members to Olympia to speak with the Washington State Investment Board (WSIB) because they are significant stakeholders in Providence at Home with Compassus. We want Compassus' investors to know that we have been fighting for a fair contract at Sound and Snohomish for over a year with little meaningful progress. We need WSIB to know that how Compassus does business hurts patient care, employee retention and the reputation of their investors.



MILDRED PALMER,

1199NW EXECUTIVE BOARD MEMBER

PROVIDENCE AT HOME WITH COMPASSUS SNOHOMISH

WSIB's Investment

WSIB has committed \$1.5 billion to various Towerbrook Capital Partners funds,ⁱ including \$450 million in Towerbrook Investor Fund V.ⁱⁱ This fund financed the joint venture Providence at Home with Compassus.ⁱⁱⁱ

“Since Compassus took over management a year ago, we have lost a shocking number of coworkers. Prior to Compassus we were expected to see 4-5 patients in 8 hours, current Compassus goal for us is to see 6-7 patients per 8-hour period and expected to take lunch, breaks, travel up to 30 miles between patient homes, complete charting, make calls to doctors and attend mandatory meetings. This results in nurses only having 15-20 minutes for face-to-face patient care, which includes teaching, wound care, assessing pain, assessing safety, adjusting medications and for hospice patients, teaching the family what to expect or holding a dying patient’s hand while they begin to understand and express their feelings about leaving their loved ones.”



APRIL FRAZIER, CHAPLAIN

1199NW UNION DELEGATE

PROVIDENCE AT HOME WITH COMPASSUS SNOHOMISH

Our testimony detailed how Compassus employees have filed complaints with the U.S. Department of Health and Human Services, the Washington State Attorney General’s Office, WA Department of Health and Labor and Industries. The complaints reveal systemic issues at Compassus, including improper billing practices, unnecessary medical services, failure to staff appropriately leading to failure to provide medically reasonable and/or necessary services, and failures in providing necessary care and supplies.

From her testimony:

“My coworkers and I have filed multiple complaints of Medicaid and Medicare fraud, including management explicitly instructing employees to back-date legal documents and lie in patient charts. I was told in a meeting with Compassus management to say that missed visits were patient/family driven when in fact it was Compassus’s chronic understaffing that was the obvious cause. Several of my co-workers have gotten reprimanded for telling the truth and accurately reporting that a patient visit was missed due to no staff being available to make the visit. I have reported this on-going practice to the WA State Attorney General’s Medicaid Fraud & Abuse Division.

There are widespread and ongoing issues of wage theft, including multiple people waiting to get their pay from more than a year ago. Over 20 complaints have been filed with WA Dept. of Labor and Industries over wage theft in addition to 44 complaints filed on Compassus’ failure to follow the WA State Safe Sick law.”



ANTHONY HARRIS-WHITE, RN

1199NW EXECUTIVE BOARD MEMBER

PROVIDENCE AT HOME WITH COMPASSUS SOUND

From his testimony:

“Despite staff turnover, Compassus continues to over-admit patients whose needs cannot be met. This is causing real emotional and physical harm to patients and families. Not being able to retain staff means missed or delayed patient visits, it means our patients suffer and it can mean worse outcomes for them in the future.

Compassus requires an extra layer of management approval on ordering the supplies we need to care for our patients in their homes. If we don’t receive supplies in time for home visits, patients could end up being re-hospitalized for infections. My coworkers and I have resorted to buying our own supplies to care for our patients.

The ramifications of Compassus not addressing these concerns only worsen recruitment and retention issues, with serious consequences for patients’ care and investor returns.

We called on WSIB to take action immediately.”

WSIB can address these material labor risks:

WSIB’s past engagement to mitigate labor risks works.

We urge you to directly engage with Towerbrook to immediately settle a fair contract with our members and urge them to address the issues resulting in outstanding complaints with the U.S. Department of Health and Human Services, the Washington State Attorney General’s Office, WA Department of Health and Labor and Industries.



COME LEARN MORE ABOUT OUR CAMPAIGN, HOW TO FILE COMPLAINTS WITH YOUR CO-WORKERS AND THIS ESCALATION TO THE WASHINGTON STATE INVESTMENT BOARD.

WE WILL HOLD A MEMBERSHIP MEETING FOR SNOHOMISH AND
SOUND MEMBERS ON WEDNESDAY, JULY 8 AT 6:30 PM. ZOOM LINK
WILL BE TEXTED AND EMAILED THE WEEK PRIOR.

July

8

Wednesday

SOURCES

ⁱ Washington State Investment Board, "Private Equity Portfolio Overview by Strategy," September 30, 2025, <https://sib.wa.gov/docs/reports/quarterly/ir093025.pdf>; Washington State Investment Board, "November 20, 2025, Board Meeting," https://sib.wa.gov/docs/meetings/board/25_1120final.pdf.

ⁱⁱ Zinkiewicz, Karina, "WSIB approves \$450m commitment," Private Equity International, June 22, 2018, <https://www.privateequityinternational.com/wsib-approves-450m-commitment/>

ⁱⁱⁱ Parker, Jim, "Towerbrook, Ascension Health to Acquire Compassus for \$1 Billion," Hospice News, October 1, 2019, <https://hospicenews.com/2019/10/01/towerbrook-ascension-health-to-acquire-compassus-for-1-billion%E2%BB%BF/>; Compassus, "Providence and Compassus Finalize Joint Venture for Home-Based Care Services in Alaska, Texas and Washington," 2024, https://www.compassus.com/news_items/providence-and-compassus-finalize-joint-venture-for-home-based-care-services-in-alaska-texas-and-washington.

